



University of Stavanger

Patient and Stakeholder Involvement (PSI) Strategy

(2023-2027)



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Patient and stakeholder involvement within SHARE – Centre for Resilience in Healthcare

- Patient and stakeholder involvement (PSI) in SHARE’s research activities is a key strategic priority for the Centre, as part of the SHARE Centre’s overarching vision of reforming the understanding of quality and safety of healthcare systems¹.
- The aim of SHARE’s PSI strategy is to encourage and facilitate a broad spectrum of patient and stakeholder involvement (PSI) across all of SHARE’s research activities, to increase the relevance and impact of the research conducted within SHARE.
- This will entail fostering and continually developing a culture of inclusion and respect in all of SHARE’s work and activities, so that PSI becomes an integral feature of all stages of the research process in SHARE affiliated projects.

Who to involve

- Stakeholders that may be involved in research activities at SHARE include patients and service users; informal carers; patient and stakeholder organisations; healthcare professionals and managers, policy makers and regulatory authorities; and the public.

How to involve

- All SHARE researchers are responsible for their own projects and the decisions made within them but are expected to familiarise themselves with the PSI strategy and reflect on how they can best implement the aims of the strategy in their work.
- All new projects should develop specific measures on how to implement the strategy. Supervisors should introduce PhD students to the strategy and encourage relevant PSI in projects.
- SHARE researchers are urged to actively consult and collaborate with representatives from relevant stakeholders and stakeholder groups across the entire research process.
- Patients and other stakeholders may be involved in the following research activities:
 - Identify and prioritise: identify areas where healthcare quality and safety research is needed; help prioritise research areas and which populations to study.

- Design and manage: contribute to the design and review of research projects, grant proposals, and study protocols; provide input on data collection methods; identify ethical issues/factors that impact participation; write/review information letters and consent forms; take part in participant recruitment and retention processes.
 - Undertake: assist with data collection, transcription, and data coding; contribute to data analysis and interpretation of research results.
 - Disseminate: contribute to project dissemination plans; co-author journal articles and conference presentations; contribute to teaching activities; report project results to relevant parties; ensure that results are easily accessible to the public.
 - Implement: contribute to the translation of knowledge into practice, facilitate change and improvement in healthcare services, policy development, etc.
 - Evaluate impact: co-design evaluation protocols; contribute to evaluation of the research process; evaluate the implementation of research findings; reflect on own role and experience of research collaboration.
- Where feasible, SHARE projects should recruit stakeholders as paid co-researchers and/or formal members of the research team.
 - Large projects should involve stakeholders as members of an Expert Advisory Board and should aim to establish user panels and/or resource groups with key stakeholders.
 - SHARE projects should strive to regularly evaluate, document and report activities, experiences, outcomes, and impact related to PSI, in cooperation with collaborators and co-researchers. It is encouraged that outcomes and experiences relevant to involvement are shared between projects, to increase overall knowledge in the Centre.

Strategy support

- This strategy is supported by a written guide to PSI in research, which is available [here](#). The guide has links to further information and training resources on PSI for researchers, co-researchers and other collaborators (in Norwegian).
- SHARE's internal PSI resource group are available for PSI related support.
- SHARE's external PSI advisory panel, which consists of stakeholder members from across the healthcare system, is available for consultation to individual researchers or projects.
- SHARE has funding available to facilitate PSI in some research activities and projects.
- The Network for Carer Research at SHARE can facilitate PSI in projects on carer research.
- Regular strategy evaluations, e.g., by the SHARE management team, the SHARE board, and/or the SHARE PSI panel will consider its relevance, outcomes, and impact.